

ACCESSIBILITY STATEMENT

Introduction

MATCHi is a complete sports system, with a particular focus on racket sports - building an entire community. We connect players with each other as well as venues, enabling people to play more. We want to activate people to get involved and play more, reaching people from all walks of life. We are committed to digital accessibility for all people, regardless of their challenges - on or off the court.

We are continually improving the user experience for everyone and do our best to apply accessibility standards and provide functions or features so all are welcome and can join the communities on MATCHi that we help venues build.

Technical Specifications

Our accessibility relies to a large extent on the below listed technologies to be compatible with your web browser or other technologies you have installed on your device to help you:

- Html
- CSS
- JavaScript

Our services should work seamlessly with all standard established browsers.

Focus Areas of Accessibility

We strive to have an accessible user interface as well as accessible content, both on desktop or in apps. From an interface perspective we work with scalable text, responsive design, accessible forms and easy to understand error messages. In relation to our content, we strive to make it perceivable, operable, robust and easy to understand. We facilitate keyboard and to an extent, other assisted technology compatibility.

Some examples of adaptations we provide today are:

- Rescalable interface (including text)
- Keyboard accessibility and allowing tabulation between interactive objects
- Adapted forms with clearly marked labels
- Provide adequate contrasts for better visibility

Identified areas of improvement are:

- Adding more descriptive Alt tags for media and interactive objects
- Increase the size and image quality of some interactive objects

- Increase the number of easy-to-read texts, where necessary

Accessibility Standards

We strive for our services throughout the world to conform to established accessibility standards and, in the EU, we particularly try to adhere to [EN 301 549](#). However, compliance is a constant process and continual improvement on our part - but also a moving target and we will do our best to review and implement changes when the next revision of the above standards come into place in 2026. We have a new front-end being developed and we are confident it will further advance the experience of all users, especially those in most need of it.

There will always be areas where we can improve or where there is a gap which we will need to bridge as the standards as well as technology develops.

How can we improve?

Please reach out to our [Player Help Center](#) and let us know if you encounter any barriers to accessing our services and let us know what could help you make the most of it.